

## Narre Community Learning Centre

### Certificate II in Retail

Course Code	SIR20207
Duration	1 Year
RTO	Narre Community Learning Centre Inc RTO Code: 3977
Attendance	Wednesdays 9.30am – 1.00pm

#### Program:

- Units

Unit Code	Unit Name	Nominal Hours
SIRXCCS001A	Apply point-of-sale handling procedures	20
SIRXCCS002A	Interact with customers	30
SIRXCLM001A	Organise and maintain work areas	20
SIRXCOM001A	Communicate in the workplace	40
SIRXICT001A	Operate retail technology	20
SIRXIND001A	Work effectively in a retail environment	45
SIRXINV001A	Perform stock control procedures	35
SIRXOHS001A	Apply safe working practices	20
SIRXRSK001A	Minimise theft	20
SIRXSLS001A	Sell products and services	20
SIRXSLS002A	Advise on products and services	30
SIRXFIN001A	Balance point-of-sale terminal	20
SIRXMER001A	Merchandise products	25
	Plus one Specialised Recommend unit	
SIRRRPK014	Recommend Specialised products & Services	20